

DRINKING WATER PROBLEM CORRECTED

Some customers of the Charles Town Utility Board were notified on 03/07/2023 of a problem with our drinking water and were advised to boil water. We are pleased to report that the problem has been corrected and after extensive testing it is no longer necessary to boil water before use. We apologise for any inconvenience this may have caused and thank you for your patience.

Bacteriological sampling has been conducted in the affected areas of the line breakage, including the greater Charles Town and Ranson areas, these samples have been tested and are negative and have verified that the system remains free of contamination.

As always, you can contact Utility Manager, Kristen Stolipher at 304-725-2316 or Chief Operator Chris Hutzler at 307-725-3761. You may also contact us by mail at 661 S. George St, Charles Town WV, 25414.

Please share this information with all of the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public space or distributing copies by hand.

This notice is being sent to you by the Charles Town Utility Board.

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