

UTILITY ISSUED
BOIL WATER NOTICE
BOIL YOUR WATER BEFORE USING

On March 7, 2023 a water problem occurred in the Ranson Area of 7th Ave and George St. causing contamination of you water. The areas that are affected are as follows: The Downtown area of the city of Charles Town and the City of Ranson.

CONDITIONS INDICATE THERE IS A HIGH PROBABILITY THAT YOUR WATER IS CONTAMINATED. TESTING HAS NOT OCCURRED TO CONFIRM OR DENY THE PRESENCE OF CONTAMINATION IN YOUR WATER.

What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, bathing, and food preparation **until further notice.** Boiling kills bacteria and other organisms in the water.

What happened, what is being done?

A main water line was struck during the installation of another utility causing a partial or complete disruption of water service to the affected areas. We will inform you when you no longer need to boil your water. We anticipate solving the problem within the next 24-48 hours. We will begin sampling immediately following the repair of the broken main line and anticipate having the results back by mid-day on Thursday, March 9th.

For more information, please contact Kristen Stolipher, Utility Manager at (304)725-2316 or 661 South George St. Suite 101 Charles Town WV, 25414. General guidelines on ways to lessen the health risk are available from the EPA Safe Drinking Water Hotline at 1(800)426-4791.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by the Charles Town Utility Board