

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
MONITORING REQUIREMENTS NOT MET FOR**

CHARLES TOWN UTILITIES, WV3301905

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Between 10/1/2019 and 10/31/2019, we failed to submit the required samples as indicated below and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the required monitoring and the compliance period.

Required Monitoring	Compliance Period
36, MONITORING, RTN/RPT MINOR (SWTR-FILTER) CHLORAMINE Missing Required Chlorine Residual Associated With a Bacteriological Sample	10/1/2019 to 10/31/2019

What happened? What is being done? (Describe corrective action)

During monthly bacteriological testing, an operator failed to record the chlorine reading on a form. This was an administrative error, not affecting public health or water quality.

The bacteriological sample in question passed all testing by the state health laboratory.

For more information, please contact Chris Hutzler at 304-725-3761
(Contact name) (Phone number)
 Or 661 South George St, suite 101 Charles Town, WV 25414
(Mailing address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: **CHARLES TOWN UTILITIES**

State Water System ID #: WV3301905

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