

WV3301905

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
MONITORING REQUIREMENTS NOT MET FOR**

CHARLES TOWN UTILITIES, WV3301905

Our water system violated State drinking water requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

We are required to comply with State drinking requirements on a regular basis. During 10/1/2019 to 10/31/2019, we did not submit a monthly operational report or we did not submit sufficient chlorine residual readings.

What should I do?

There is nothing you need to do at this time.

The table below lists the violation and the compliance period when the violation occurred.

Violation	Compliance Period
CHLORINE WB	10/1/2019 to 10/31/2019

What happened? What is being done? (Describe corrective action)

During monthly bacteriological testing, an operator failed to record the chlorine reading on a form. This was an administrative error, not affecting public health or water quality. The bacteriological sample in question passed all testing by the state health laboratory.

For more information, please contact Chris Hutzler at 304-725-3761
(Contact Name) (Phone Number)
or 661 South George St, suite 101 Charles Town WV 25414
(Mailing Address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Charles Town Utilities

State Water System ID# WV3301905

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