

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER
MONITORING REQUIREMENTS NOT MET FOR**

CHARLES TOWN UTL-GLEN HAVEN UTILITIES, WV3301909

We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. Between 1/1/2017 and 12/31/2019, we failed to submit the required samples as indicated below and therefore cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time.

The table below lists the required monitoring and the compliance period.

| Required Monitoring | Compliance Period |
|--|------------------------|
| 27, MONITORING, ROUTINE (DBP), MAJOR Failure to monitor for Trihalomethanes (TTHM's) | 1/1/2017 to 12/31/2019 |

What happened? What is being done? (Describe corrective action)

The Charles Town Utility Board mislabeled a sample sent to our laboratory for analysis for Total Trihalomethanes. This sample was collected and tested within regulatory limits for this but the label that the operator included with the sample listed a physical location different from the records on file with the health department. No further action is necessary at this time.

For more information, please contact Chris Hutzler at 304-725-3761
(Contact name) (Phone number)
 Or 661 S. George St. Charles Town WV 25414
(Mailing address)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by: **CHARLES TOWN UTL-GLEN HAVEN UTILITIES**

State Water System ID #: WV3301909

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