



**January 11, 2019  
- Press Release -**

Understanding the turmoil a household will be under due to the government shutdown facing the nation, Jefferson Utilities and Charles Town Utility Board have mutually decided to assist those affected. For all water and sewer customers of Jefferson Utilities and Charles Town Utility Board that can provide a federal employee ID and documentation of payroll interruption; the utilities will forego:

1. Penalty calculation on the customer's January bill.
2. Termination of your service for delinquent charges owed for December 2018.

**Customers that are currently within the January termination cycle for either utility MUST contact their water provider immediately.**

Customers that are affected by this shutdown and given a termination reprieve, should timely pay past due amounts upon their return to work.

If you have any questions, please contact:

Charles Town Utility Board Main Office: (304) 725-2316

Jefferson Utilities, Inc Main Office: (304) 728-2077 or support@juiwater.net

Management of Charles Town Utility Board  
&  
Jefferson Utilities, Inc.