



Charles Town Utility Board

832 S. George Street, Charles Town, WV 25414
Phone: (304) 725-2316 ♦ Fax: (304) 725-4313 ♦ Web: www.ctubwv.com

January 1, 2019

PRESS RELEASE

The City of Charles Town, Charles Town Utility Board (CTUB) and the Jefferson County Public Service District (JCPSD) are pleased to announce that as of January 1, 2019 the acquisition of the Jefferson County Public Service District Water and Sewer Systems by the City of Charles Town and Charles Town Utility Board is official. This cooperative effort has been undertaken to provide more efficient and consolidated sewer service in the region for Jefferson County, Ranson and Charles Town sewer customers. Jefferson County Public Service District customers currently being served by Charles Town Utilities Water will start receiving a single bill for both water and sewer from the Charles Town Utility Board starting in February 2019. JCPSD water customers at Cavaland and Glen Haven will begin receiving their bills from the CTUB in February 2019. Those customers that receive water service from Jefferson Utilities will now receive a single bill for water and sewer service from Jefferson Utilities starting in February 2019. Payments for JUI/JCPSD mutual customers can be made at the Jefferson Utilities office, by phone or by website at <https://juiwater.epayub.com/Pages/default.aspx>.

Billing for JCPSD customers above the minimum usage will remain consistent with existing rate structure. The City of Charles Town adopted a change in minimum usage from 2,500 gallons to 2,000 gallons for JCPSD customers which will result in a decrease in billing for the new minimum usage and below. Customers should see an adjustment beginning with the March 1, 2019 bills. A copy of the sewer rate structure can be found at the Charles Town Utility Board website: www.ctubwv.com.

In the event of JCPSD water or sewer system questions effective January 1, 2019, ratepayers may utilize the following:

NEW Billing and General Maintenance Contact Information

Charles Town Utilities Main Office: (304) 725-2316

Jefferson Utilities Main Office: (304) 728-2077

Charles Town Billing Office location: 108 West Congress Street, Charles Town, WV 25414

Jefferson Utilities Billing Office location: 270 Industrial Boulevard, Kearneysville, WV 25430

NOTE: The Jefferson County Public Service District and the Charles Town Utilities billing offices will be relocated to 661 South George Street on or about March 1, 2019 (further information on office relocation will be forthcoming).

For any after-hours Sewer Emergencies

Phone: (304) 725-2316

The Charles Town Utility Board is looking forward to providing utility service to Jefferson County Public Service District customers as a result of this infrastructure acquisition. Should you have any questions, please do not hesitate to contact us.